

status: Path 1 of [Dialog]

### Status: Initializing TCP/IP using (UseTelnetProto 1 ServiceID dialog.com)  
Trying 31060000009999...Open

DIALOG INFORMATION SERVICES  
PLEASE LOGON:  
\*\*\*\*\* HHHHHHHH SSSSSSSS?  
### Status: Signing onto Dialog  
\*\*\*\*\*  
ENTER PASSWORD:  
\*\*\*\*\* HHHHHHHH SSSSSSSS? \*\*\*\*\*  
Welcome to DIALOG  
### Status: Connected

Dialog level 04.11.00D

Last logoff: 15aug04 20:28:15  
Logon file405 21aug04 16:14:34  
\*\*\* ANNOUNCEMENT \*\*\*  
\*\*\*  
--Connect Time joins DialUnits as pricing options on Dialog.  
See HELP CONNECT for information.  
\*\*\*  
--SourceOne patents are now delivered to your email inbox  
as PDF replacing TIFF delivery. See HELP SOURCE1 for more  
information.  
\*\*\*  
--Important Notice to Freelance Authors--  
See HELP FREELANCE for more information  
\*\*\*

NEW FILES RELEASED  
\*\*\*F-D-C Gold/Silver Sheet (File 184)  
\*\*\*BIOSIS Toxicology (File 157)  
\*\*\*IPA Toxicology (File 153)  
\*\*\*

UPDATING RESUMED  
\*\*\*

RELOADED  
\*\*\*Toxfile (File 156)

REMOVED  
\*\*\*

>>> Enter BEGIN HOMEBASE for Dialog Announcements <<<  
>>> of new databases, price changes, etc. <<<  
\*\*\*\*\*  
HIGHLIGHT set on as '\*'  
KWIC is set to 50.  
JOEBUS is set ON as an alias for 2,9,15,16,20,35,65,77,99,148,160,233,256,275,347,348,3  
49,474,475,476,583,610,613,621,624,634,636,810,813,47,570,635,6,7,8,14,34,94,434.  
JOEMEDHEL is set ON as an alias for 5,34,42,43,73,74,129,130,149,155,442,444,455.  
JOEINSUR is set ON as an alias for 169,625,637.  
JOEBANK is set ON as an alias for 139,267,268,625,626.  
JOETRANS is set ON as an alias for 6,63,80,108,637.  
JOESHOPCOUPON is set ON as an alias for PAPERSMJ,PAPERSEU.  
JOEFUNDTRANS is set ON as an alias for 608.  
\* \* \* \*

SYSTEM:HOME  
Cost is in DialUnits  
Menu System II: D2 version 1.7.9 term=ASCII  
\*\*\* DIALOG HOMEBASE(SM) Main Menu \*\*\*

Information:  
1. Announcements (new files, reloads, etc.)  
2. Database, Rates, & Command Descriptions

3. Help in Choosing Databases for Your Topic
4. Customer Services (telephone assistance, training, seminars, etc.)
5. Product Descriptions

Connections:

6. DIALOG(R) Document Delivery
7. Data Star(R)

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/H = Help

/L = Logoff

/NOMENU = Command Mode

Enter an option number to view information or to connect to an online service. Enter a BEGIN command plus a file number to search a database (e.g., B1 for ERIC).

?b joebus

```
>>>          77 does not exist
>>>          14 does not exist
>>>2 of the specified files are not available
      21aug04 16:14:50 User264674 Session D118.1
      $0.00      0.161 DialUnits FileHomeBase
      $0.00  Estimated cost FileHomeBase
      $0.06  TELNET
      $0.06  Estimated cost this search
      $0.06  Estimated total session cost  0.161 DialUnits
```

```
SYSTEM:OS - DIALOG OneSearch
File  2:INSPEC 1969-2004/Aug W3
      (c) 2004 Institution of Electrical Engineers
*File 2: Alert feature enhanced for multiple files, duplicates
removal, customized scheduling. See HELP ALERT.
File  9:Business & Industry(R) Jul/1994-2004/Aug 19
      (c) 2004 The Gale Group
File  15:ABI/Inform(R) 1971-2004/Aug 21
      (c) 2004 ProQuest Info&Learning
*File 15: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
File  16:Gale Group PROMT(R) 1990-2004/Aug 23
      (c) 2004 The Gale Group
*File 16: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
File  20:Dialog Global Reporter 1997-2004/Aug 21
      (c) 2004 The Dialog Corp.
File  35:Dissertation Abs Online 1861-2004/Jul
      (c) 2004 ProQuest Info&Learning
File  65:Inside Conferences 1993-2004/Aug W3
      (c) 2004 BLDSC all rts. reserv.
File  99:Wilson Appl. Sci & Tech Abs 1983-2004/Jul
      (c) 2004 The HW Wilson Co.
File 148:Gale Group Trade & Industry DB 1976-2004/Aug 23
      (c) 2004 The Gale Group
*File 148: Alert feature enhanced for multiple files, duplicate
removal, customized scheduling. See HELP ALERT.
File 160:Gale Group PROMT(R) 1972-1989
      (c) 1999 The Gale Group
File 233:Internet & Personal Comp. Abs. 1981-2003/Sep
      (c) 2003 EBSCO Pub.
File 256:TecInfoSource 82-2004/Jul
      (c) 2004 Info.Sources Inc
File 275:Gale Group Computer DB(TM) 1983-2004/Aug 23
      (c) 2004 The Gale Group
File 347:JAPIO Nov 1976-2004/Apr(Updated 040802)
      (c) 2004 JPO & JAPIO
*File 347: JAPIO data problems with year 2000 records are now fixed.
```

Alerts have been run. See HELP NEWS 347 for details.

File 348:EUROPEAN PATENTS 1978-2004/Aug W03  
(c) 2004 European Patent Office

File 349:PCT FULLTEXT 1979-2002/UB=20040819,UT=20040812  
(c) 2004 WIPO/Univentio

File 474:New York Times Abs 1969-2004/Aug 20  
(c) 2004 The New York Times

File 475:Wall Street Journal Abs 1973-2004/Aug 20  
(c) 2004 The New York Times

File 476:Financial Times Fulltext 1982-2004/Aug 21  
(c) 2004 Financial Times Ltd

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13  
(c) 2002 The Gale Group

**\*File 583: This file is no longer updating as of 12-13-2002.**

File 610:Business Wire 1999-2004/Aug 21  
(c) 2004 Business Wire.

**\*File 610: File 610 now contains data from 3/99 forward.**

Archive data (1986-2/99) is available in File 810.

File 613:PR Newswire 1999-2004/Aug 21  
(c) 2004 PR Newswire Association Inc

**\*File 613: File 613 now contains data from 5/99 forward.**

Archive data (1987-4/99) is available in File 813.

File 621:Gale Group New Prod.Annou.(R) 1985-2004/Aug 23  
(c) 2004 The Gale Group

File 624:McGraw-Hill Publications 1985-2004/Aug 20  
(c) 2004 McGraw-Hill Co. Inc

**\*File 624: Homeland Security & Defense and 9 Platt energy journals added**

Please see HELP NEWS624 for more

File 634:San Jose Mercury Jun 1985-2004/Aug 20  
(c) 2004 San Jose Mercury News

File 636:Gale Group Newsletter DB(TM) 1987-2004/Aug 23  
(c) 2004 The Gale Group

File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc

File 47:Gale Group Magazine DB(TM) 1959-2004/Aug 23  
(c) 2004 The Gale group

File 570:Gale Group MARS(R) 1984-2004/Aug 23  
(c) 2004 The Gale Group

File 635:Business Dateline(R) 1985-2004/Aug 21  
(c) 2004 ProQuest Info&Learning

File 6:NTIS 1964-2004/Aug W3  
(c) 2004 NTIS, Intl Cpyrgt All Rights Res

File 7:Social SciSearch(R) 1972-2004/Aug W3  
(c) 2004 Inst for Sci Info

File 8:Ei Compendex(R) 1970-2004/Aug W2  
(c) 2004 Elsevier Eng. Info. Inc.

File 34:SciSearch(R) Cited Ref Sci 1990-2004/Aug W3  
(c) 2004 Inst for Sci Info

File 94:JICST-EPlus 1985-2004/Jul W4  
(c) 2004 Japan Science and Tech Corp (JST)

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 1998 Inst for Sci Info

Set Items Description

--- -----

?s returns (s) internet (s) purchases

Processed 20 of 37 files ...

Processing

Completed processing all files

1463233 RETURNS

8115520 INTERNET

1156400 PURCHASES

S1 578 RETURNS (S) INTERNET (S) PURCHASES

?s refund

S2 183218 REFUND

Set	Items	Description
S1	578	INTERNET (S) PURCHASES (S) RETURNS
S2	1	"SHIPPING LABEL"
S3	1272430	SHIPPING
S4	126	1 AND 3
?		

```
?combine 1 and 2
      578  1
  183218  2
  S3    30  1 AND 2
?t 3/3,ab/all
```

**SYSTEM AND METHOD FOR RETURNING MERCHANDISE**  
**SYSTEME ET PROCEDE DE RETOUR DE MARCHANDISES**

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Priority Application: US 2000206950 20000525; US 2000228666 20000829

Designated States:

(Protection type is "patent" unless otherwise stated - for applications  
prior to 2004)

AE AG AL AM AT AU AZ BA BB BG BR BY BZ CA CH CN CO CR CU CZ DE DK DM DZ  
EC EE ES FI GB GD GE GH GM HR HU ID IL IN IS JP KE KG KP KR KZ LC LK LR  
LS LT LU LV MA MD MG MK MN MW MX MZ NO NZ PL PT RO RU SD SE SG SI SK SL  
TJ TM TR TT TZ UA UG UZ VN YU ZA ZW  
(EP) AT BE CH CY DE DK ES FI FR GB GR IE IT LU MC NL PT SE TR  
(OA) BF BJ CF CG CI CM GA GN GW ML MR NE SN TD TG  
(AP) GH GM KE LS MW MZ SD SL SZ TZ UG ZW  
(EA) AM AZ BY KG KZ MD RU TJ TM

Publication Language: English

Filing Language: English

Fulltext Word Count: 17360

**English Abstract**

A method and system for returning, including exchanging items provided by remote providers, such as e-tailers, catalog sellers, and direct merchants. Returnees access the remote provider, servers, or a returned server to initiate the returned process (31). Data is received regarding the returnee and the item condition (39). A returned ticket, including a coded identifier, is transmitted, based on the data received, along with locations of extensions stores. The returnee returns the item to an extension store, which is connected via a network, and to the returned server, and then to the remote provider servers. The coded identifier and communicated information regarding to the item are read at the extension store, and used to determine the return of the item (40). Other features include a reverse auction for some returned items, direct shipment of returned items to other customers, and warehousing of the returned items. Returnees and others are also able to purchase items with many payment forms via the extension stores.

PCT/US01/16862

09/864,155

60/206950

5/25/00

	Type	L #	Hits	Search Text	DBs	Time Stamp	Comments
1	BRS	L1	3	"864155"	EPO; DERWEN T	2004/08/21 18:15	
2	BRS	L2	0	pct/us01/16862	USPAT; EPO; DERWEN T	2004/08/21 18:17	
3	BRS	L3	325	whitman	EPO; DERWEN T	2004/08/21 18:17	
4	BRS	L4	1	whitman and returning	EPO; DERWEN T	2004/08/21 18:27	
5	BRS	L5	1	(return near10 item) and e-tailer?	USPAT; EPO; DERWEN T	2004/08/21 18:50	
6	BRS	L6	1	"5899980".PN.	USPAT	2004/08/21 18:48	
7	BRS	L7	1	"6029150".PN.	USPAT	2004/08/21 18:48	
8	BRS	L8	1	"6188994".PN.	USPAT	2004/08/21 18:49	
9	IS&R	L9	0	((WO97/03410) or (WO00/52623)).CCLS.	USPAT; EPO; JPO; DERWEN T	2004/08/21 18:52	
10	BRS	L10	1731198	WO 97/03410	USPAT; EPO; DERWEN T	2004/08/21 18:53	
11	BRS	L11	5	"97/03410"	USPAT; EPO; DERWEN T	2004/08/21 18:53	
12	BRS	L12	0	(returnees near20 purchase?) and internet	USPAT; EPO; DERWEN T	2004/08/21 19:01	
13	BRS	L13	64	(returns near20 purchase?) and internet	USPAT; EPO; DERWEN T	2004/08/21 19:01	
14	BRS	L14	1	09/864155	US-PGPU B	2004/08/21 19:11	

	Type	Hits	Search Text	DBs
1	BRS	393	705/22	USPAT; EPO; DERWENT
2	BRS	188474	return? near "50" slip	USPAT; EPO; DERWENT
3	BRS	20	705/22 and (return? near "50" slip)	USPAT; EPO; DERWENT
4	BRS	124538	return? near "50" label	USPAT; EPO; DERWENT
5	BRS	104	705/22 and (return? near "50" label)	USPAT; EPO; DERWENT
6	BRS	0	705/22 and (returns near "50" "shipping label")	USPAT; EPO; DERWENT
7	BRS	134	705/22 and (returns nea50 "shipping label")	USPAT; EPO; DERWENT
8	BRS	1	"5895453".PN.	USPAT
9	BRS	1	"5745036".PN.	USPAT
10	BRS	1	"5671279".PN.	USPAT
11	BRS	1	"5520990".PN.	USPAT
12	BRS	1	"5375240".PN.	USPAT
13	BRS	1	"5375240".PN.	USPAT
14	BRS	1	"5273183".PN.	USPAT
15	BRS	1	"5216612".PN.	USPAT
16	BRS	1	"5710887".PN.	USPAT
17	BRS	1	"5710887".PN.	USPAT
18	BRS	0	"remote shopping" near25 returns	USPAT; EPO; DERWENT
19	BRS	69	shopping near25 returns	USPAT; EPO; DERWENT